

SANBS Code of Ethics

'Making Ethics the way we do things at SANBS'



Preamble

At SANBS, we see our THREAD values as the starting point for developing relationships built on mutual trust. It is a means that supports each of us in making a contribution to the organisation's success. We are responsible for living our values by upholding the principles that govern the way we work. The charter applies to the Board, all levels of leadership, and every employee.

Our Ethics Charter sets out what we expect from ourselves and it serves to emphasise our responsibility to our patients, donors, employees and other stakeholders:

Our patients and customers

Our first responsibility is to those who need and use our products for survival, healing and quality of life. We respect their right to life and dignity. We ensure that they have continued access to our product at a fair price. In meeting their needs everything we do must be of high quality based on innovation, research and leading practices. We invest in innovation, facilities and equipment to ensure that those who use our products always have access to quality and safe products.

Our donors

We value our blood donors, as we could not fulfil our lifesaving mission to the South African community without their support. We recognise the fact that our patients' survival depends on the recruitment of donors and how we engage with them. We acknowledge their noble deed of donating by respecting their privacy and engaging with them in a professional and caring manner.

Our employees

We are committed to creating and maintaining a working environment which is diverse, equitable and inclusive and where our people can find meaning and joy. We expect that our employees act as role models for "Making Ethics the way we do things at SANBS". We recognize the merit they show through their professionalism, competence and passion for the cause of saving lives. We give our employees access to opportunities and development and compensate them fairly. We foster and protect the physical and mental wellness of our employees.

Our other business partners and stakeholders

We respect the reasonable needs and expectations of all those whom we affect and who we are affected by. We have a right to expect ethical behaviour from our suppliers and distributors. In return we treat them with respect and honour our commitments. We are good corporate citizens by recognising that we are part of a bigger world that needs to flourish and develop sustainably.

How we live our charter

Our Charter supports our purpose which is "Trusted To Save Lives". We are committed to conduct ourselves in accordance with this Ethics Charter in line with our THREAD values that guide us and serve as a declaration of the highest standards of ethics and integrity. By building these principles into what we think, say, do and decide, we will continue to earn the confidence necessary for our continued success and growth.

sanbs.org.za      

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The Thread THAT UNITES US

-  Transparency
-  Honesty
-  Respect
-  Excellence
-  Accountability
-  Diversity

T-H-R-E-A-D sits at the heart of all our decisions and our strategy. We all have the responsibility to strive to live our values and be better tomorrow than we are today.